

As we approach our reopening of the fitness center on Monday, June 15th we cannot tell how excited we are to have you back. We would like to review our billing policy following the reopening and how this will affect your membership.

Monthly memberships:

While we were closed all membership autopay's and billings were frozen to ensure no additional charges accrued. As we reopen all membership billing will resume with a prorated time period based on each member's last billing. If you have visited our pools since they have been reopened your membership proration has already begun and your membership billing will occur according to the first check in at the pool.

Annual and Punch Pass Memberships:

All annual and punch pass memberships have been extended by 90 days to ensure no time we were closed was lost. If you have visited our pools since they have reopened your 90 days has already been applied.

If you have additional questions in regards to your next billing feel free to contact the front desk at 602-386-4566 or our Membership Coordinator at robertr@ability360.org.