Message from the CEO & Board Chair

We are both so very pleased to bring you our 2019 annual report. Ability360 had another outstanding year of delivering empowering programs to people with disabilities. For 38 years, Ability360 has been providing life-changing programs that lead to better lives, a better future, and a better community.

Nothing could exemplify this more than the words offered by Arizona Cardinals legend, Larry Fitzgerald at our annual 360 Breakfast fundraiser. He lamented, “When a person discovers the strength and power they possess, they become the masters of their own lives. That’s a beautiful thing.” He said further, “To empower someone is to give them strength they didn’t realize they possess and the power to achieve beyond what they thought they could.”

Wow, that was spot on! That’s what Ability360 is all about. Larry obviously did his homework and learned about Ability360 before he even stepped foot in our beautiful Sports & Fitness Center that morning. Larry even shared about the strength of his mother who lived with cerebral palsy. “She never made excuses”, he said. “My mother would have fit in very well here.”

I believe she would have too, Larry. She understood independent living and why everyone with a disability has a right to live with dignity and respect. She also knew it would take perseverance and a will to keep fighting no matter the odds, which brings me to our next great achievement of 2019.
We started advocating for a light rail stop about a year after the Sports & Fitness Center opened in October of 2011. We knew it would make a difference, and that it was important to our consumers. We were often discouraged and told it would be nearly impossible. We didn’t give up.

Now, eight years later and a whole lot more advocating, construction of the new light rail station located at 50th Street and Washington just west of the Ability360 Center is finally complete. It opened on April 24, 2019.

The opening of this station was a monumental achievement for all the advocates who voiced their support for it. Without their efforts this would never have happened. We proved that advocacy can move mountains and create incredible change anywhere!

The new station was fabulous news for thousands of people with disabilities who waited more than 10 years for easier access to the Ability360 Center. Public transit and light rail users from all across the 26-mile system from East Mesa to North Phoenix now have the stop they’ve longed to use!

As we look forward to 2020 and beyond, I hope everyone will advocate for a worthy cause, an unmet need, or a solution that will make everyone’s future better. Determined advocacy can make it happen. I think Larry and his mother would both agree. I hope you do too.

On behalf of our Board of Directors and myself, we’d like to thank the more than 330 individuals, foundations and corporations that donated to Ability360 throughout the year. Your support of our 8th annual fund appeal, 4th charity golf tournament, 3rd 360Breakfast, Arizona Gives Day, and general sponsorships to support the operation of the Sports & Fitness Center is what makes this incredible program possible. As always, we deeply appreciate your generosity!

Finally, we hope this report demonstrates the commitment that Ability360 has to improving the lives of people with disabilities in the community.

Sincerely,

Phil Pangrazio
President & CEO

Andrew Reilly
Board Chair
Who We Are

Ability360 is the largest Center for Independent Living in Arizona, and proudly celebrates 38 years of providing empowering programs and services to people with disabilities.

Ability360 is co-located with 11 other disability services organizations at the Ability360 Center, as well as the Ability360 Sports & Fitness Center, both owned and operated by Ability360.

Mission

Ability360 offers and promotes programs designed to empower people with disabilities to take personal responsibility so that they may achieve or continue independent lifestyles within the community.
Programs & Services

Individual & Systems Advocacy
Peer Support
Information & Referral
Independent Living Skills
Home Care Services
Sports & Fitness Center
Home Modifications

Employment Services
Work Incentives Consulting
Reintegration from Nursing Homes
Early Intervention
Empowering Youth in Transition
Social and Recreational Opportunities
ADA Services and Counseling
In its eighth year, Ability360’s Sports & Fitness Center served 2,624 members and served an additional 2,758 individuals attending the facility with a group or agency.
Exploring Morgan’s Wonderland: How one theme park is setting a standard of accessibility and inclusion
Story can be found in LivAbility Edition 17
Ability360.org/publications/#magazines
Sandra Meschke
Sara and Alvan Adams
Scott Gray
Shelly and Trace Udall
Stuart Burns
Susan and Michael Wissink
Susan Dunst
Virginia Korte

$500-$999
Al Maag
Amina and Tom Kruck
AZ Spinal Cord Injury Association
Boer Stephan De
Bryant Colman
Catherine and Michael Rollins
Chad Goudie
Christine Kovach
Curtis Fenton
Danica Tuxbury
Dylan Davison
Ellen Owens-Karcsey
Epic Plumbing AZ
Erik Yingling
Erin Finkelstein
Geraldine and Thomas Boyle
Heather Carter
Helen and Chris Yeung
Jason Boyer
Jennifer and Christine Johnston-Klausche
Jennifer and Matthew Black
John Bauermeister
Jon Schmieder
Judith Morrison
Kathryn Blackwell
Kristen Challacombe
Kutak Rock LLP
Lawrence Pobuda
Lisa Low
Lisa Stevenson
Marlene Rausch
Patricia Amesbury
Richard Lund
Roger Ferland
Stevens Communications, Inc.
William Markham

$1,000-$2,499
Alexa Schneider
BBVA Compass
Betsy and Mike Haenel
Connie and James Binns
David Willis
Donell Family Trust
Holly and Jim Macchiaroli
Ira Gaines & Cheryl Hintzen
Gaines Charitable Foundation
Jean and James Meenaghan
Jennifer Holyoak
JM Management Company
Joe Jackson Foundation, Inc.
K & E Transport
Kate and Kevin Foley
Kathleen McClain
Lance A. Marten
Lorin Merkley
Louis and Daryl Weil
Lovitt & Touche, Inc.
Miguel Fernandez
Molly and Mark Bland
Peggy and William Saul
Penny Pfaelzer
Phil Pangrazio
Pipeline Technologies
RED Development, LLC
Rick Butler
Scott Gormley
Stockyards Investments
Toni Allen & Eddie Harsini
Touchstone Rehabilitation

$2,500-$4,999
Airpark Signs & Graphics
Arizona Sports and Tourism Authority
Bell Lexus - North Scottsdale
Blue Cross Blue Shield of Arizona
Cale Clayton
Dan Grob
David Korse
Davignon Charitable Fund
DJ Jameson
Enterprise Holdings Foundation
Fisher Industries
Gorder Tyler Van
Gretchen and Ryan Schubert
K2 Adventures Foundation
KB Kornhole Games
Laura and Frank Sole
Laurie and Drew Brown
Mark Anderson
Nadine and Bruce Hart
Position Sports
Stacy and Witbeck
Sunstate Equipment Co., LLC
Swift Charities
The Amy Van Dyken Foundation
U.S. Bank
Waymo

$5,000-$9,999
Cynthia and Mike Watts
Elisa and Thomas Wilson
Fairmont Scottsdale Princess
Intelifund Financial Group
Itinio
Judy and Wayne Kuhl
JW Johnson Charitable Family Trust
Mesa Hohokam Foundation
Nothing But Net
OPUS Foundation
PRO EM National Event Services
Randy and Ken Kendrick
Robyn and Michael DeBell
The Charro Foundation
The Surplus Line Association of Arizona Foundation
Vincent’s On Camelback

$10,000-$19,999
Arizona Complete Health / Centene
Arizona Diamondbacks
Bank of America
MaxInMotion Foundation
National Council on Independent Living
Renee and Phillips Giltner
The Scottsdale Active 20-30 Foundation, Inc.
Valley Metro
$20,000-$49,999
Christopher & Dana Reeve Foundation
Move United
The Pakis Family Foundation
Thurston Family Foundation

$50,000-$99,999
Cowin Charitable Fund
Dignity Health

$100,000+
Phoenix Suns Charities
The David E. Reese Family Foundation
Thunderbirds Charities

19,256
Total number of consumers served

74%
Physical

6%
Mental | Emotional

9%
Cognitive

9%
Multiple Disabilities

1%
Vision

.3%
Hearing

44%
Ages 60+

33%
Ages 25-59

7%
Ages 20-24

7%
Under 19 years old

9%
Ages unknown

Female 57%

Male 43%

50.6%
White/Caucasian

1.5%
American Indian or Alaskan Native

.3%
Native Hawaiian or Other Pacific Islander

11.4%
Black/African American

1.3%
Race unknown

29.8%
Hispanic/Latino

5.2%
Asian

Ages unknown 9%
The Socialization through Recreation program provided programs and activities for 45 new consumers, with a total of 700 duplicate consumers served. Volunteers contributed 240 volunteer hours.

The Reintegration to Community Living program helped eight consumers move out of nursing homes so they may experience less restrictive, more independent living arrangements, such as homes, apartments or assisted living centers.

Our Early Intervention Coordinator made 295 contacts with consumers (unduplicated). A total of 196 peer mentor hours were contributed to this program, with 26 mentor/mentee matches. A total of 56 community outreach meetings reached 896 participants.

Our Advocacy Specialist provided services to 240 unduplicated individuals. Ability360 offered 20 advocacy and community resource workshops for 178 participants, including topics on Medicare, transportation, guardianship and civil rights.

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**REVENUE BY SOURCE**

$47,236,773

$1,571,709  
Sports & Fitness Center

$44,672  
Home Modifications—Community Development Block Grants

$231,403  
AZ DES/TANF—Vocational Rehabilitation Establishment Program

$384,775  
Earnings on Investments

$233,264  
Social Security Administration—Work Incentives Consulting (WIPA & BOND)

$112,601  
Arizona Governor’s Office for Children, Youth and Families

$892,944  
Home Modifications—AHCCCS/ALTCS Long Term Care Plans

$40,452,363  
Home Care Services—AHCCCS/ALTCS Contracts

$434,941  
Social Security Administration—Ticket to Work/Employment

$565,206  
All Other

$384,267  
U.S. Department of Health & Human Services—Title VII Part C

$88,008  
AZ DES/TIML—Self Determination & Advocacy Training Services

$1,406,886  
Home Care Services—AZ DES/DDD

$433,734  
Rental Income

Audited financial statements available upon request.
Even Arizona has Adaptive Skiing
Quick guide to skiing in the southwest
Story can be found in LivAbility Edition 18
Ability360.org/publications/#magazines
ABILITY360 VOLUNTEERS

Alex Beeson
Alexander Konstantinov
Alina Echemendia
Alison Baionno
Allison Belkin
Andrew Reilly
Annette Denny
Ashley Bridwell
Ben Goss
Brad Wemhaner
Brandon Martin
Brenda Navarro
Brenda Unsworth
Brian Sperle
Brielle Carter
Brook Brown
Calvin Cook
Candyce Williams
Char Summerfield
Christina Chambers
Christina Sanchez
Christine Zeigra
Cindy Bolton
Cj Brown
Clinton Colantro
Colleen Shannon
Corey Lovato
Dale Sperle
Damir Tursanovic
Daniel Overman
Daniel Pratt
Daniel Rich
Daniel Zazzarino
Danny Eldridge
David Banks
David Graf
David Underwood
Diana Gazzano
Diana Vega

Emily Campion
Emily Thornton
Eric Brooks
Eric Reister
Erica McFadden
Erik Jensen
Erik Larson
Ernie Chun
Eva Proa
Frank Meagher
Gail Schabow
Gary Hawkins
George Garcia
Greg Hyland
Haley Alexander
Harry Preston
Helen Griffin
Heysi Arjona
Howell Smith
Ida Bender
Jack Schabow
Jacqueline Benson
Jake Zurich
Jantell Cansler
Jay Dashefsky
Jerod Hodge
Jerri Zimmerman
Jettie Sue Holmes
Joe Frye
Joe Jackson
John Beaubien
John Britton
John Foster
Johnathan Linker
Joline DeTiege
Joseph Roybal
Justin Kaiser
Justin Ketchum
Kara Kahnke

Kathryn Reichert
Katie Griffith
Katie Ritter
Kelsey Bocken
Kennedy Kadosh
Kevin Messner
Laurie Reinig
Levente Mihaly
Lillian Rowell
Linda Gudger
Lindsay Hosmer
Lisa Stevenson
Louis Meyers
Luann Pope
Luke Rumbyrt
Maggie Sorensen
Mariah Zion
Marion Scalise
Markus Davis
Matthew Graf
Michael Wolfe
Michael-Ryan Patterson
Miguel Fernandez
Mike Mulroy
Monica Cooper
Nathan Pullen
Pat Stephen
Paul Carnevale
Rodrigo Olivares
Sal Nieto
Samantha Sagaser
Samantha Santiago
Samantha Wang
Sami McGinnis
Sarah Weller
Seth O’Brien
Sharon Malone
Stephen Barrett
Stephen Binning
Steve Norton
Stuart Burns
Suzi Riley
Tara Velez
Tayler Tadrick
Tesslyn Wagner
Tim Surry
Todd Lemay
Toni Grimes
Tracy Heuermann
Trent Maruyama
Trista Burns
Tyler Fusselman
Vicki Copeland
Virginia Mate
William Hatton

In Memoriam

Ed Myers
Ability360 Employment Services (AES) screened, counseled or interviewed 530 individuals for employment services through the SSA Ticket to Work program and enrolled 38 new ticket holders.

Our Independent Living (IL) Skills program served 59 new consumers this year and worked with 71 consumers monthly. The IL team facilitated 428 individual IL Skills training sessions and 18 group IL Skills classes, with 151 group class participants.

The Home Modification Program completed 77 accessibility projects through Community Development Block Grant (CDBG) contracts and ALTCS provider contracts.

Ability360 general volunteers, peer mentor volunteers and interns contributed a combined total of 7,488 volunteer hours.

1,054 SSA beneficiaries received work incentive planning services through Ability360’s Benefits 2 Work Arizona program and 495 beneficiaries were employed.
Home Care Services employed as many as 2,066 personal care attendants who provided attendant care services to an average of 1,901 consumers monthly. This program provides in-home, non-medical services to seniors and people with physical and developmental disabilities that might otherwise be at risk of living in a nursing home.
### EXPENDITURES BY PROGRAM

<table>
<thead>
<tr>
<th>Service</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Independent Living Services</td>
<td>1.5%</td>
</tr>
<tr>
<td>Home Care Services</td>
<td>88%</td>
</tr>
<tr>
<td>Employment Services</td>
<td>0.9%</td>
</tr>
<tr>
<td>Home Modifications</td>
<td>1.9%</td>
</tr>
<tr>
<td>Sports &amp; Fitness</td>
<td>5.4%</td>
</tr>
<tr>
<td>Social Security Work Incentives Consulting</td>
<td>0.7%</td>
</tr>
<tr>
<td>All Other</td>
<td>1.6%</td>
</tr>
</tbody>
</table>

**Ability360 FC Crowned Power Soccer National Champions**

In first national tournament, Ability360 FC returns with gold

*Story can be found in LivAbility Edition 17 [Ability360.org/publications/#magazines](http://Ability360.org/publications/#magazines)*