ABILITY360

2020 ANNUAL REPORT

Message from the CEO & Board Chair

We are both very pleased to bring you our 2020 Annual Report. It goes without saying that 2020 was a year none of us expected or would ever have hoped to occur. In March of 2020, Ability360 was looking forward to another outstanding year of offering empowering programs for people with disabilities when the biggest curveball ended it all. Yes, you know, the Coronavirus pandemic!

Up until that point, our programs were doing amazing work. We had refurbished our gym floors and the group fitness center with the $100,000 donation by the Devin Booker Starting Five and Phoenix Suns Charities grant. We had conducted both our annual appeal and JAAM Classic360 golf fundraisers. Our winter adaptive sports programs of wheelchair basketball, rugby and power soccer were nearing conclusion. Our Independent Living and home care programs were “rocking and rolling,” when BAM(!) the COVID-19 pandemic hit us like a sledgehammer.

The pandemic that hit the U.S. with a vengeance in March of 2020 altered and at times shut down much of our typical operations. However, we applaud our great employees as we found ways to fight through the early stages of the pandemic and ready the agency for what would be a long year ahead.

The Sports & Fitness Center was most significantly impacted as we were required to close for a time and even when we reopened it was limited to 15% capacity. We also suspended all in-person activities and programs that typically would occur on-site at the Ability360 Center. Our van transportation services were also suspended. All of our Independent Living

services, support groups and workshops shifted to a virtual environment using Zoom videoconferencing. As an essential service, our home care program with its supervisory and support staff and our 1,750 personal care assistants performed heroically to keep our consumers safe in their homes and protected from the deadly COVID virus. The advocacy and IL teams even delivered lunches to hundreds of our consumers and tried to keep spirits high during this period of extreme fear and isolation.

It was not exactly the way we thought our 39th year would go. But even so, we proved that our programs are life changing and lead to a better future and a better community … even during a pandemic!

As we look forward to 2021 and beyond, we truly believe the lessons of the COVID-19 pandemic will make us a stronger, better and more resilient organization long into the future. One better prepared to meet the needs of our disability community through greater flexibility and creativity.

On behalf of our Board of Directors and myself, we'd like to thank the more than 220 individuals, foundations and corporations that donated to Ability360 throughout the year. Your support of our 9th annual fund appeal, charity golf tournament, and general sponsorships to support the operation of the Sports & Fitness Center is what makes our incredible program possible. As always, we deeply appreciate your generosity!

Finally, we hope this report demonstrates the commitment that Ability360 has to improving the lives of people with disabilities in the community.

Sincerely,

Phil Pangrazio
President & CEO

Andrew Reilly
Board Chair

BOARD *of* DIRECTORS

Andrew Reilly, *Chair*
Nathan Pullen, *Vice Chair*
Lisa Stevenson, *Treasurer*
Trent Maruyama, *Secretary*
Ron Brooks
Tina Brown
Brooke Campbell
Vicki Copeland, M.D.
George Garcia
Greg Hyland
Todd Lemay
Corey Lovato
Erica McFadden
Brad Wemhaner
Candyce Williams, M.D.

Who We Are

Ability360 is the largest Center for Independent Living in Arizona and proudly celebrates 39 years of providing empowering programs and services to people with disabilities.

Ability360 is co-located with 11 other disability services organizations at the Ability360 Center, as well as the Ability360 Sports & Fitness Center, both owned and operated by Ability360.

Mission

Ability360 offers and promotes programs designed to empower people with disabilities to take personal responsibility so that they may achieve or continue independent lifestyles within the community.

Programs & Services

Individual & Systems Advocacy
Peer Support
Information & Referral
Independent Living Skills
Home Care Services
Sports & Fitness Center
Home Modifications

Employment Services
Work Incentives Consulting
Reintegration from Nursing Homes
Early Intervention
Empowering Youth in Transition
Social and Recreational Opportunities
ADA Services and Counseling

MONETARY DONORS

$1-$99

Lauren Andera
John Beaubien
Anne Bruce
Robert Carter
Leslie & Michael Comly
Joseph Costantini
Betty & John Davey
Lisa Dissman
Andrea Gates
Kathryn Guitar
Karen Halpern
Martin Heilman
Tony Jackson
Julia Jensen
Gary Karp
Anne & Warren Keeler
Michele Michaels
Jared Monroe
Everett Morris
Allison Murray
Nathan Nassoiy
Daniel Ortega
Judith & Gerald Parker
Anna Robles
Theresa Rocha
Luke Rumbyrt
Alexa Schneider
Kaye Sessions
Shawna Shovelin
Mary Slaughter
Kenya Stidham
Jason Stine
Dean Trygstad
Caspar Valk
Michael Vergis
Doreen Weiser
Liz & Brad Williams
Gail Wilt
Krista Yunck
Kimberly Zieser

$100-$249

Cheryl Alter
Michael Andersen
Dale Anderson
Paul Anderson
Sophia Anderson
Tina Barger
Ross Barrett
Jennifer & Greg Baynham
Carol Bice
Michele Brown
Sarah Carter
Julie & Terry Cottington
Sheldon & Randy Dashefsky
Ann Faith Davis
Tod Dianovich
Barbara & David Ells
Curtis Fenton
Eugene Fera
Gale Ann & David Galle
Johnathan Hunt
Norma Joiner
Paul Jones
Jason Keatseangsilp
Kaylene Kovach
Kristine Kyllo
Lara & Gus LaZear
Leslie Lehr
Cheryle Lindsey
Lisa Louie
David Love
Robyn Mathews
Pam McNamara
Jennifer & Joseph Mikitish
Sheryl Rabin
Robyn & Bert Reynoso
Alan Schafer
Kathie & Jerry Siegman
Kathleen Sullivan
Tim Surry
Christina Thanstrom
Alec Tripp
Danica Tuxbury
United Access
David Wilkinson

$250-$499

Jane & Stan Ackley
Ema Arroyo
Charles Banke
Vanessa Barrera
Alison & Joshua Belkin
Adam Civiello
Zachery Clayburgh
Janet & Gerald Delano
Devney Preuss
Susan Dunst
Nancy Hastings
Shannon Heinze
Elizabeth & Richard Howell
Michael Huckins
Saundra & William Johnson
Christopher Joslin
Sara Katz-Imadali
Michelle Knaffla
Carlos Lopez Urueta

In its 9th year, the Ability360's Sports & Fitness Center served 2,729 members and served an additional 1,926 individuals attending the facility with a group or agency.

Corey Lovato
Trent Maruyama
Terri McGehee
Judith Morrison
Lynette & Paul Murphy
Lauren Parson
Andrew Reilly
Deborah Roepke
Jody Sarchett
Larry & Kathy Staley
Karen & Steven Stone
Gabriela Strunk
Matthew Taunton

$500-$999

All Saints Of The Desert
Michael Bowen
Brielle Carter
Laura & William Conrad
Dylan Davison
Dorothy DiRienzi
Nanci Fisher
Rebecca Hansen
Robert Hutt
Dan Konzen
David Korse
Todd Lemay
Sara Masciandaro
Mary McWilliams
Aniruddh Nayak
Ellen Owens-Karcsay
Phil Pangrazio
Richard Ramsay
Nick Richmond
Laurie & Brad Ritt
William Saul
William Schubert
Touchstone Rehabilitation
John Wernet
Wheelchair Strong Foundation Inc
Candyce Williams and James Hines
Henry Worthington

$1,000-$2,499

Connie & James Binns
Stuart Burns
Davignon Charitable Fund

Sports & Fitness Center:
Two wheelchair rugby players during an annual Rugby Rave tournament held every Fall.

Delta Dental of Arizona
Diana Doetzel
Kate & Kevin Foley
Douglas Lane
Deborah O'Malley
Joseph Small
Crel Vogel
Valerie & Mike Weiss
Karla & Loren Worthington

$2,500-$4,999

Bob Armstrong
AZ Spinal Cord Injury Association
BBVA Compass
Tom King
Mesa Hohokam Foundation
Perry & Teresa Pearson Foundation
Gretchen & Ryan Schubert
Frank Sole
UnitedHealthcare

$5,000-$9,999

Stacy Fuson Foundation
JW Johnson Charitable Family Trust
Longbow Golf Club
Phoenix Suns Charities
Caleb Reese
Donald D Rogers Foundation Inc
Brad Wemhaner

$10,000-$19,999

Arizona Complete Health
Arizona Coyotes Foundation
Blue Cross Blue Shield of Arizona
Butler Family Foundation
Cardinals Charities
The Charro Foundation
Dignity Health
Foothills Sports Medicine Physical Therapy
Kerry & Doug Jameson
Janis Chapman Merrill Foundation
Move United
Thurston Family Foundation

$20,000-$49,999

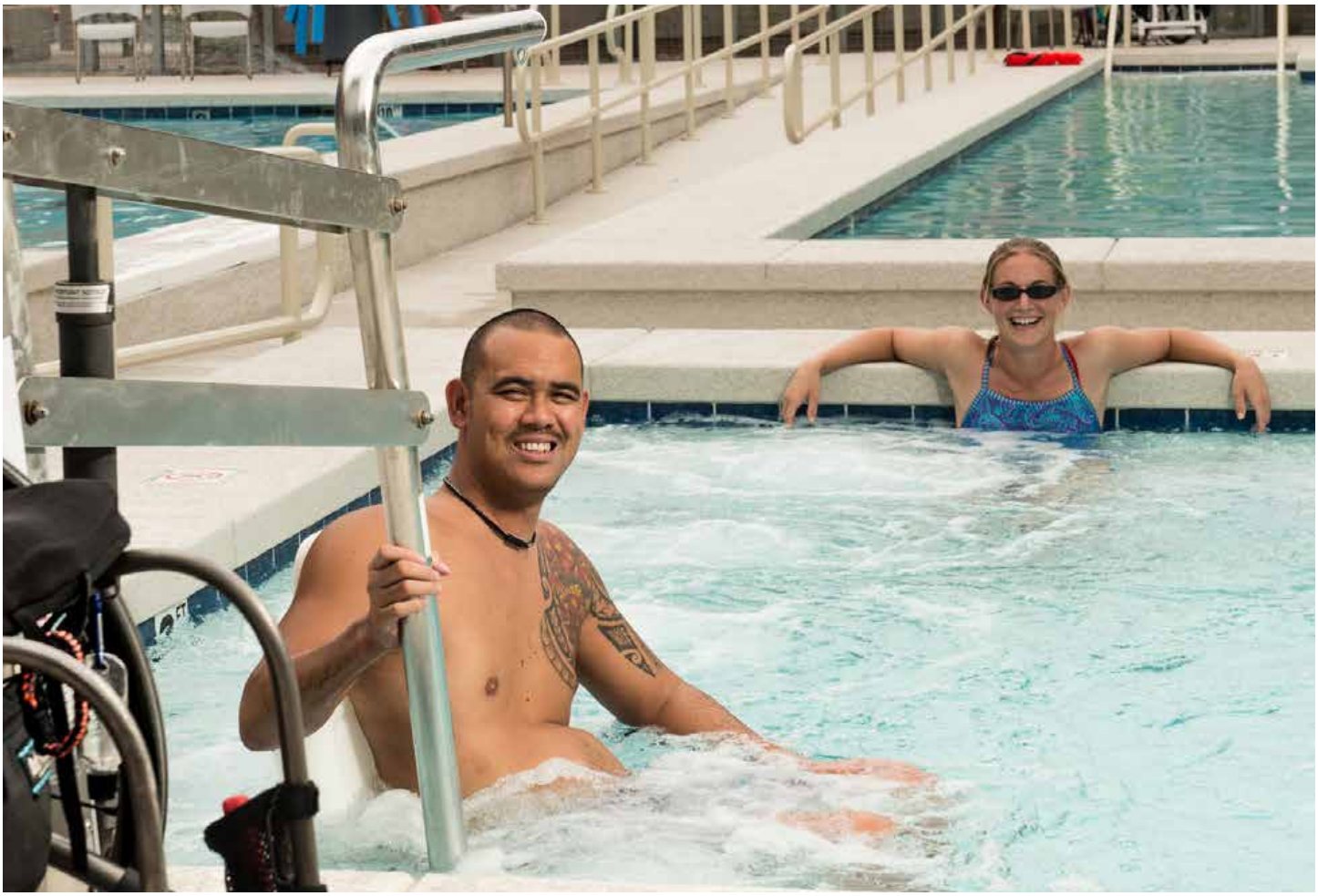
Arizona Coronavirus Relief Fund
Bank of America
IBIS Foundation Of Arizona
JAAM

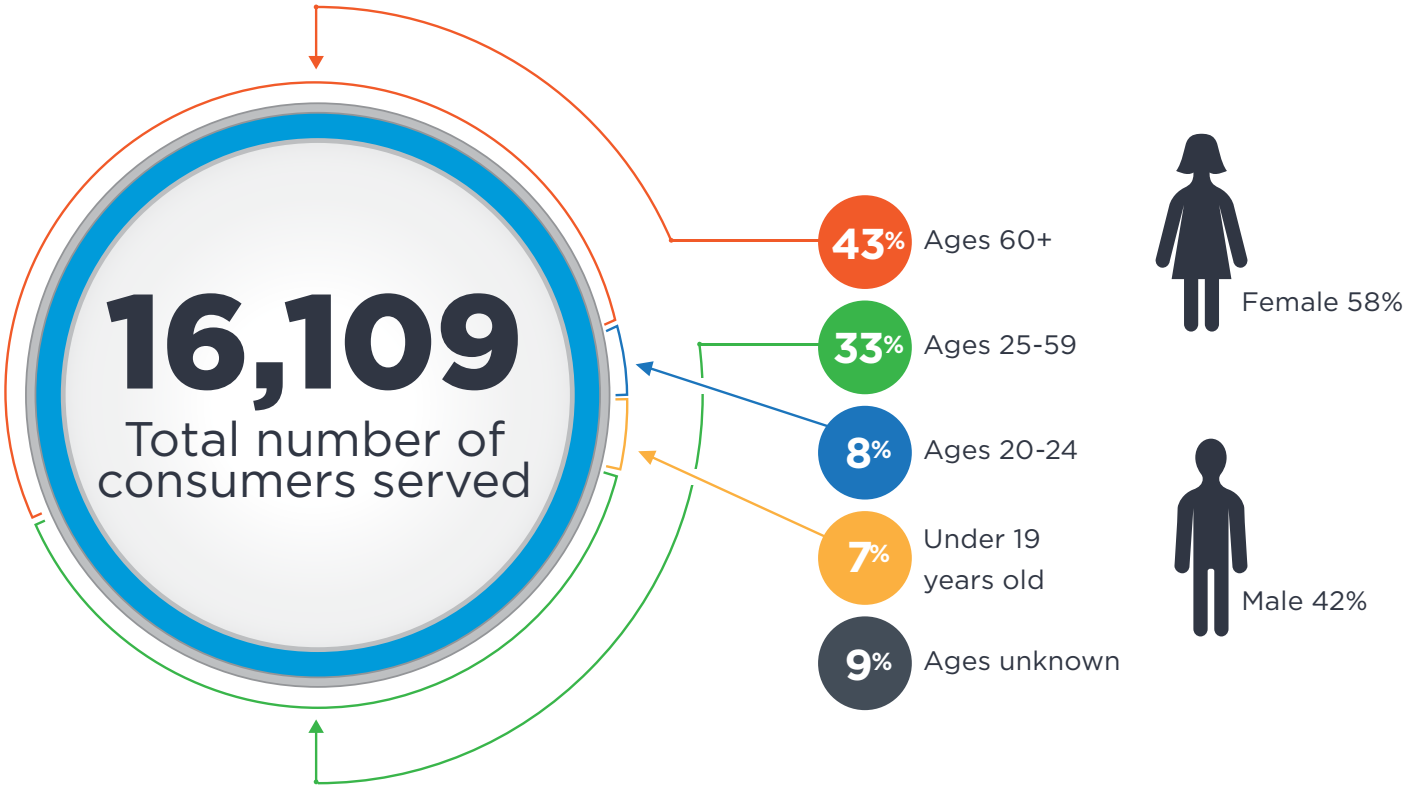
$50,000-$99,999

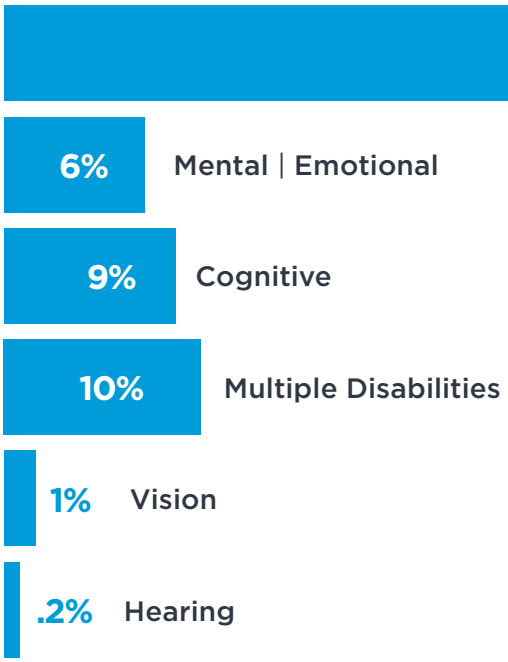
Arizona Sports and Tourism Authority
Cowin Charitable Fund
Dignity Health - St. Joseph's Hospital and Medical Center
Thunderbirds Charities

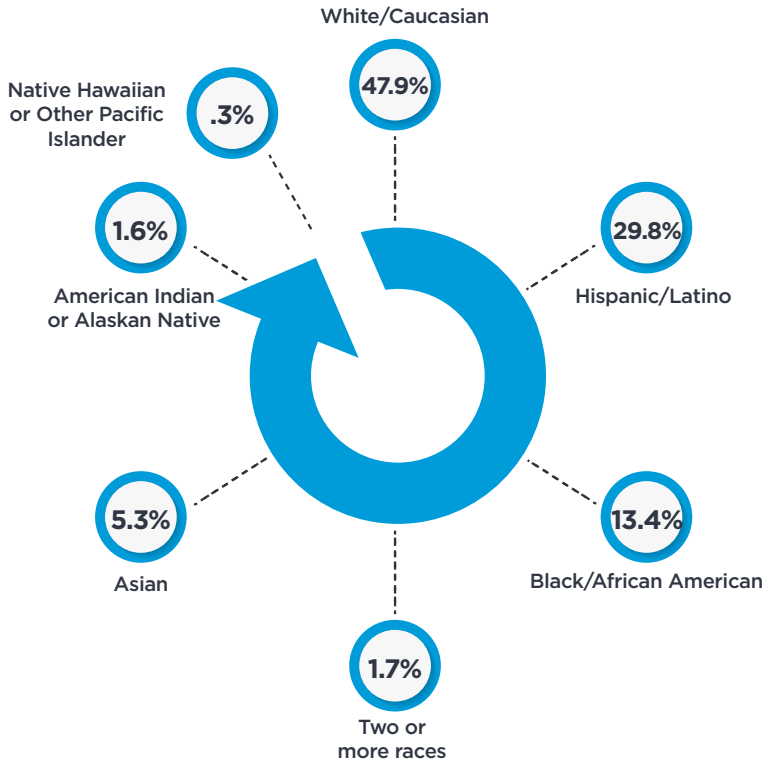
$100,000+

Anonymous
The David E. Reese Family Foundation




16,109
Total number of consumers served
43% Ages 60+
33% Ages 25-59
8% Ages 20-24
7% Under 19 years old
9% Ages unknown
Female 58%
Male 42%


74% Physical
6% Mental | Emotional
9% Cognitive
10% Multiple Disabilities
1% Vision
.2% Hearing


White/Caucasian
47.9%
Native Hawaiian or Other Pacific Islander
.3%
1.6%
American Indian or Alaskan Native
29.8%
Hispanic/Latino
5.3%
Asian
13.4%
Black/African American
1.7%
Two or more races

The Socialization through Recreation program provided programs and activities for 41 new consumers, with a total of 972 duplicate consumers served. Volunteers contributed 230 volunteer hours.

The Reintegration to Community Living program helped 12 consumers move out of nursing homes so they may experience less restrictive, more independent living arrangements, such as homes, apartments or assisted living centers.

Our Early Intervention Coordinator made 224 contacts with consumers (unduplicated). A total of 168 peer mentor hours were contributed to this program, with 23 mentor/mentee matches. A total of 62 community outreach meetings reached 868 participants.

Our Advocacy Specialist provided services to 203 unduplicated individuals. Ability360 offered 9 advocacy and community resource workshops for 41 participants, including topics on Medicare, transportation, guardianship and civil rights.

REVENUE BY SOURCE

$49,320,346

$1,646,162
Sports & Fitness Center

$28,045
Home Modifications—Community Development Block Grants

$186,126
Earnings on Investments

$298,041
Social Security Administration—Work Incentives Consulting (WIPA)

$676,635
Home Modifications—AHCCCS/ALTCS Long Term Care Plans

$42,193,273
Home Care Services—AHCCCS/ALTCS Contracts

$330,114
Social Security Administration—Ticket to Work/Employment

$941,305
All Other

$537,581
U.S. Department of Health & Human Services—Title VII Part C

$90,309
AZ DES/TIML—Self Determination & Advocacy Training Services

$1,951,609
Home Care Services—AZ DES/DDD

$419,524
Rental Income

Audited financial statements available upon request.

During the COVID-19 pandemic, employees of Ability360's Advocacy and Community Integration departments delivered food from our on-site cafe to consumers.

ABILITY360 VOLUNTEERS

Vicki Andrada
Ida Bender
Cindy Bolton
John Britton
Eric Brooks
Ron Brooks
Brook Brown
Tina Brown
Brooke Campbell
Jantell Cansler
Paul Carnevale
Mark Ceser
Mykl Cook
Monica Cooper
Vicki Copeland
Annette Denny
Joline DeTiege
Alina Echemendia
Joe Frye
Araceli Maria Garcia
George Garcia
Katie Griffith
Toni Grimes
Linda Gudger
Minerva Gutierrez
Jerod Hodge
Anne Marie Howe
Greg Hyland
Richard Jackson
Erik Jensen
Kara Kahnke
Justin Ketchum
Alexander Konstantinov
Elizabeth Land
Laura Marie Land
Severt Land
Nancy Langsner
Todd Lemay
Mark Lister
Corey Lovato
Lillie Lovell
Sharon Malone
Trent Maruyama
Erica McFadden
Sami McGinnis
Frank Meagher
Kevin Messner
Louis Meyers
Levente Mihaly
Brenda Navarro
Jodi Nett
Sal Nieto
Seth O'Brien
Daniel Overman
Eva Proa
Nathan Pullen
Andrew Reilly
Laurie Reinig
Eric Reister
Daniel Rich
Suzi Riley
Joseph Roybal
Christina Sanchez
Gail Schabow
Jack Schabow
Alexis Skye
Lisa Stevenson
Micharl Sullivan
Mateo Treetop
Lily Vu
Sarah Weller
Brad Wemhaner
Candyce Williams
Michael Wolfe
Jerri Zimmerman

In Memoriam
Marion Scalise
Harry Preston

Ability360 Employment Services (AES) screened, counseled or interviewed 477 individuals for employment services through the SSA Ticket to Work program and enrolled 44 new ticket holders.

Our Independent Living (IL) Skills program served 50 new consumers this year and worked with 86 consumers monthly. The IL team facilitated 584 individual IL Skills training sessions and 17 group IL Skills classes, with 222 group class participants.

The Home Modification Program completed 85 accessibility projects through Community Development Block Grant (CDBG) contracts and ALTCS provider contracts.

Ability360 general volunteers, peer mentor volunteers and interns contributed a combined total of 5,205 volunteer hours.

1,323 SSA beneficiaries received work incentive planning services through Ability360's Benefits 2 Work Arizona program and 553 beneficiaries were employed.

Home Care Services employed as many as 1,920 personal care attendants who provided attendant care services to an average of 1,945 consumers monthly. This program provides in-home, non-medical services to seniors and people with physical and developmental disabilities who might otherwise be at risk of living in a nursing home.

EXPENDITURES BY PROGRAM

1.5% Independent Living Services

1.5% Home Modifications

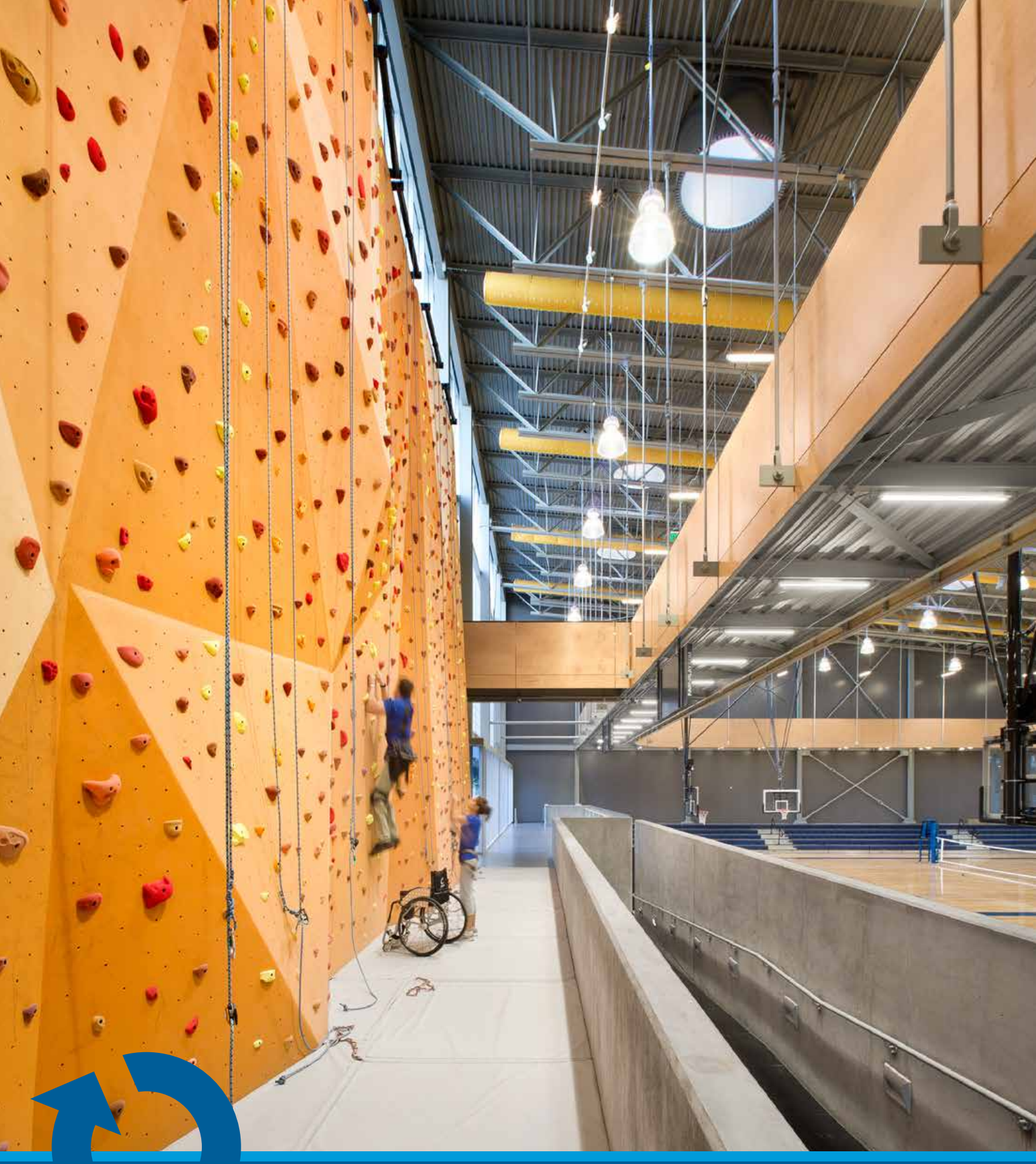
0.9% Employment Services

87% Home Care Services

5.4% Sports & Fitness

0.9% Social Security Work Incentives Consulting

2.8% All Other



ABILITY360™

Contact us to receive service or join our team. | **Ability360.org**
Maricopa (602) 296-0502 | **Pinal** (520) 316-4300 | **Pima** (520) 449-8375