Message from the CEO & Board Chair

We are both very pleased to bring you our 2021 annual report. Ability360 had another outstanding year of delivering empowering programs to people with disabilities. The ongoing COVID-19 virus continued to challenge our programs and limit certain activities, but our resourceful employees found ways to overcome the many obstacles presented by the pandemic.

Most notably, 2021 marked the 40th anniversary of Ability360 providing independent living services and supports to our disability community. 2021 also was a year of significant leadership transition as long-time President & CEO, Phil Pangrazio stepped down and retired after 21 years at the helm of Ability360. We thank Phil for his many years of service and leadership to the organization and passionate advocacy for people with disabilities in our community. We wish him much happiness in the next chapter of his life.

In 2021, Nathan Pullen became the new Board Chair replacing Andrew Reilly. I look forward to working with Nathan and continuing the great legacy that Phil and others have established these past 40 years at Ability360.

So as we celebrate our 40th anniversary, I want to recognize our great staff for providing the life changing programs that we’re known for such as peer mentorship, independent living skills, information & referral, reintegration from nursing homes, outreach to rehabilitation hospitals, socialization through recreation, in-home personal care assistance, home modifications, employment, and adaptive sports & fitness.

Our staff performs amazing work and do so with incredible knowledge, grace, understanding and patience. They fight for a community where dignity, equality, access, empowerment and choice exist for all persons with disabilities. Their commitment to these core values is why we’re so successful.
As we look forward to 2022 and beyond, we truly believe the lessons of the COVID-19 pandemic will make us a stronger, better and a more resilient organization long into the future.

On behalf of our Board of Directors and myself, we’d like to thank the more than 250 individuals, foundations and corporations that donated to Ability360 throughout the year. Your support of our 10th annual fund appeal, charity golf tournament, and general sponsorships to support the operation of Ability360 is what makes our incredible programs possible. As always, we deeply appreciate your generosity!

Sincerely,

[Signatures]

Nathan Pullen
Chair
Who We Are

Ability360 is the largest Center for Independent Living in Arizona and proudly celebrates 40 years of providing empowering programs and services to people with disabilities.

Ability360 is co-located with other disability services organizations at the Ability360 Center, as well as the Virginia G. Piper Sports & Fitness Center For Persons with Disabilities, both owned and operated by Ability360.

Mission

Ability360 offers and promotes programs designed to empower people with disabilities to take personal responsibility so that they may achieve or continue independent lifestyles within the community.
Programs & Services

Individual & Systems Advocacy
Peer Support
Information & Referral
Independent Living Skills
Home Care Services
Sports & Fitness Center
Home Modifications
Employment Services

Work Incentives Consulting
Reintegration from Nursing Homes
Early Intervention
Empowering Youth in Transition
Social and Recreational Opportunities
ADA Services and Counseling
Adaptive Sports & Fitness
In its 10th year, the Ability360’s Sports & Fitness Center served 1,593 members and served an additional 1,283 individuals attending the facility with a group or agency.
Richard Coolidge
Michael Huckins
Christopher Joslin
Kendra Scott LLC
Lisa McAllaster
Terri McGehee
Allison Murray
ONEHOPE Winery
Holly Ophardt
Devney Preuss
Kathryn Reichert
Gregory Rybka
Lawrence Sanchez
Alexa Schneider
Sanjay Sinha
Nathaniel Skotak
Alicia Springer
Scott Stenzel
David Swords
Alec Tripp
Patricia Tucker
Susan Underwood
Ralph Vatalaro
Sharon Vitale
Susan & Michael Wissink

$500-$999
Mary Allison
Patricia Amesbury
Tom Van Arsdale
Sierra Belote
Berkley Aspire
Greg Boyce
Geraldine & Thomas Boyle
Ronald Brekke
Michael Buelow
Brielle & Phillip Carter
Bryan Dunn
General Dynamics
Halee Janes
Christine & Jennifer Johnston-Klauschie
Todd Lemay
Holly & Jim Macchiaroli
Trent Maruyama
Meg Schubert Moudy
Douglas Norton
Ellen Owens-Karcsay
ProActive Physical Therapy
Nathan Pullen
Raymond Ramella
Christopher Rodriguez
Dominic Sacchetti
Maureen Harrop & Jane Schroeder
Susan Segal
Haley & Trevor Strawhecker
Susan Webb
CJ White Foundation
David Workman

$1,000-$2,499
Alkami
Andrew Beardsley
Connie & James Binns
Karen Bougneit
Trista & Stuart Burns
Richard Butler
Kyle Christensen
Deborah & Jeffrey Beardsley
Desert Edge Golf Tournament
Donnell Family Trust
Andre Ethier
Kate & Kevin Foley
Julie Friedly
Carine Girardin
Melvin R & Ada C Greiser Foundation
Gust Rosenfeld
JM Management Company
Joe Jackson
Longbow Golf Club

Lance Marten
Phil Pangrazio
Peggy & William Saul
Andrew Stewart
Tim Surry
David Willis

$2,500-$4,999
Bawol Family Foundation
Davignon Charitable Fund
Stacy Fuson Foundation
Susan & Phil Hagenah
Harold Kuller
Mesa Hohokam Foundation
Per4Max
Gretchen & Ryan Schubert
Laura & Frank Sole
Thunderbirds Charities
Brad Wemhaner
John Wernet
Jill & Mark Wysolmierski

$5,000-$9,999
Amazon
Arizona Coyotes Foundation
Butler Family Foundation
Cale Clayton
Dick's Sporting Goods Foundation
Debbie & John Ford
JW Johnson Charitable Family Trust
Kathryn Kolbe
Judy & Dr. Wayne Kuhl
Lovitt & Touche, Inc.

Optima, Inc.
Perry & Teresa Pearson Foundation
PRO EM National Event Services
Caleb Reese
Silverman Family Foundation
Tyler Van Gorder
Cynthia & Mike Watts
Elisa & Dr. Thomas Wilson

$10,000-$19,999
Arizona Diamondbacks
The Charro Foundation
Dignity Health
Intelifund Financial Group
Kerry & Doug Jameson
Lebherz Family Foundation
Nothing But NET
REI Co-op
Judy & William Schubert
We're Moving Forward

$20,000-$49,999
Executive Council Charities
Phoenix Suns Charities

$50,000-$99,999
BHHS Legacy Foundation
Cowin Charitable Fund
Fiesta Bowl Charities
Garcia Family Foundation
The Craig H Neilsen Foundation

$100,000+
Anonymous
Weezie & David Reese
11,648
Total number of consumers served

- 36% Ages 60+
- 37% Ages 25-59
- 9% Ages 20-24
- 9% Under 19 years old
- 9% Ages unknown

Female 58%
Male 42%

- 66% Physical
- 9% Mental | Emotional
- 14% Cognitive
- 8% Multiple Disabilities
- 2% Vision
- .7% Hearing

White/Caucasian 51%
Hispanic/Latino 25.8%
Black/African American 14.8%
American Indian or Alaskan Native 1.7%
Native Hawaiian or Other Pacific Islander .5%
Asian 3.8%
Two or more races 2.5%
The Socialization through Recreation program provided programs and activities for 22 new consumers, with a total of 676 duplicate consumers served. Volunteers contributed 424 volunteer hours.

The Reintegration to Community Living program helped 7 consumers move out of nursing homes so they may experience less restrictive, more independent living arrangements, such as homes, apartments or assisted living centers.

Our Early Intervention Coordinator made 168 contacts with consumers (unduplicated). A total of 198 peer mentor hours were contributed to this program, with 26 mentor/mentee matches. A total of 84 community outreach meetings reached 891 participants.

Our Advocacy Specialist provided services to 139 unduplicated individuals. Ability360 offered 7 advocacy and community resource workshops for 196 participants, including topics on Medicare, transportation, guardianship and civil rights.

**REVENUE BY SOURCE**

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sports &amp; Fitness Center</td>
<td>$1,005,128</td>
</tr>
<tr>
<td>Home Modifications—AHCCCS/ALTCS Long Term Care Plans</td>
<td>$881,022</td>
</tr>
<tr>
<td>Community Development Block Grants</td>
<td>$20,658</td>
</tr>
<tr>
<td>Home Care Services—AHCCCS/ALTCS Contracts</td>
<td>$41,695,744</td>
</tr>
<tr>
<td>Earnings on Investments</td>
<td>$1,377,070</td>
</tr>
<tr>
<td>Social Security Administration—Ticket to Work/Employment</td>
<td>$379,867</td>
</tr>
<tr>
<td>Social Security Administration—Work Incentives Consulting (WIPA)</td>
<td>$479,697</td>
</tr>
<tr>
<td>U.S. Department of Health &amp; Human Services—Title VII Part C</td>
<td>$699,830</td>
</tr>
<tr>
<td>AZ DES/TIML—Self Determination &amp; Advocacy Training Services</td>
<td>$97,211</td>
</tr>
<tr>
<td>Home Care Services—AZ DES/DDD</td>
<td>$2,294,029</td>
</tr>
<tr>
<td>Rental Income</td>
<td>$392,281</td>
</tr>
</tbody>
</table>

Audited financial statements available upon request.
Vicki Andrada
Cade Andrews
Caity Angell
Fariba Azadeh
Emily Bailey
Ryan Barnes
Kathryn Bauer
Eric Bell
Ida Bender
Jean Blair
Collin Blank
Levi Bohon
Cindy Bolton
Boys Team Charity - various chapters
Jennifer Breaker
John Britton
Eric Brooks
Ron Brooks
Brooke Brown
Tina Brown
Jamie Burke
Brooke Campbell
Jayelin Campbell
Paul Carnevale
Holly Carroll
Brielle Carter
Mark Ceser
Jen Chaillie
Brandon Chavez
Ernie Chun
Benson Chyr
Daniel Clemente
Ben Conner
Derek Conti
Calvin Cook
Monica Cooper
Vicki Copeland
Shawn Cordova
John Curry
Tom Czarnecki
Kaitlyn Darbe
Joan Davis
Annette Denny
Joline DeTiege
Alina Echemendia
Jessica Engle
Jerry Fitzpatrick
Susan Foster
Zoe Frias
Jenna Frieband
Joe Frye
Anthony Gayed
Michael Gibson
Brian Glicksman
Kayla Gloady
Tayler Goodman
Brooklyn Gratzer
Katie Griffith
Toni Grimes
Linda Gudger
Melin Guerrero
Jubilee Gutierrez
Minerva Gutierrez
Kaitlyn Hanks
Taryn Harker
Iize Hattingh
Gary Hawkins
Brynn Hays
Julie Helfer
Kylie Herd
Jill Heron
Tracy Heuermann
Miranda Hinrichs
Jerod Hodge
Anne Marie Howe
Greg Hyland
Chase Jackson
Joseph Jackson
Richard Jackson

Todd Jackson
Erik Jensen
Emily Johnson
Richard Johnson
Shelby Johnson
Carrie Jones
Eric Jovel
Kara Kahnke
Tom Kaiser
Lexi Kasofsky
Justin Ketchum
Alexander Konstantinov
Kelton Kross
Kevin Ladd
Courtney Lankford
Todd Lemay
Jamie Lindsay
Mark Lister
Amber Ilescas
Abraham Lopez
Rocky Lorenzo
Corey Lovato
Lillie Lovell
Stephanie Lovinger
MaKaylee Madriz
Mary Malakan
Sharon Malone
Trent Maruyama
Erica McFadden
Sami McGinnis
Brennen McHenry
Clayton McReynolds
Frank Meagher
Kevin Messner

Andrew Mestas
Conner Meyer
Lindsey Meyers
Louis Meyers
Levente Mihaly
Andy Miller
Michelle Mogollon
National Charity League - various chapters
Brenda Navarro
Jodi Nett
Michelle Nguyen
Sal Nieto
Lisa Norris
Seth O'Brien
Greggory Ohannessian
Daniel Overman
Lester Parrales
Stella Perez
Alexander Petsas
Al Potter
Eva Proa
Stephanie Pryor
Nathan Pullen
Mady Purdy
Kathryn Reichert
Andrew Reilly
Trevor Rein
Ability360 Employment Services (AES) screened, counseled or interviewed 324 individuals for employment services through the SSA Ticket to Work program and enrolled 38 new ticket holders.

Our Independent Living (IL) Skills program served 54 new consumers this year and worked with 96 consumers monthly. The IL team facilitated 1,251 individual IL Skills training sessions and 11 group IL Skills classes, with 145 group class participants.

The Home Modification Program completed 103 accessibility projects through Community Development Block Grant (CDBG) contracts and ALTCS provider contracts.

Ability360 general volunteers, peer mentor volunteers and interns contributed a combined total of 2,195 volunteer hours.

1,557 SSA beneficiaries received work incentive planning services through Ability360’s Benefits 2 Work Arizona program and 624 beneficiaries were employed.
Home Care Services employed as many as 1,750 personal care attendants who provided attendant care services to an average of 1,593 consumers monthly. This program provides in-home, non-medical services to seniors and people with physical and developmental disabilities who might otherwise be at risk of living in a nursing home.
EXPENDITURES BY PROGRAM

- **1.9%**
  - Home Modifications

- **0.7%**
  - Employment Services

- **4%**
  - Sports & Fitness

- **0.9%**
  - Social Security Work Incentives Consulting

- **2.8%**
  - Independent Living Services

- **88%**
  - Home Care Services

- **1.7%**
  - All Other